

# HOTEL REGULATIONS



- A room at the resort is rented for full charging days.
- Our charging day starts at 4 PM and ends at 11 AM the following day.
- The hotel Guest may not transfer the room to any other person, even if the period which the Guest has paid for has not expired yet.
- The Hotel may refuse to host a Guest who, during their previous stay, has committed a gross violation of the hotel's regulations, causing damage to hotel property, to other Guests, to any member of staff, to any person present at the Hotel, or has disturbed the peace or the functioning of the Hotel in any other way.
- The Hotel curfew is between 10 PM and 7 AM. The conduct of a person using the hotel's services shall not disturb the peaceful stay of the other Guests. The Hotel may refuse to continue rendering services to a person who has violated the above rule.
- Every time the Guest leaves a room, he/she must check whether the door is closed.
- A Guest is financially liable for every type of damage, act or omission, as well as for any act or omission by any accompanying person.
- Due to fire safety reasons, it is forbidden to use water heaters, electric cookers and other similar devices not being part of the room's equipment, within the hotel rooms.
- Smoking tobacco in hotel rooms is prohibited. In the event of any violation of the smoking ban, the Guest will be charged with the costs of refreshing the room and costs of fire brigade intervention in case the DSO goes off. In both cases, the cost is PLN 500.
- The cost of losing the key/access card - PLN 50.

**The room is to be released in the condition and in the quantity as on the day of arrival.**